

Search Notes	Application/Control No.	Applicant(s)/Patent Under Reexamination
	10602444	OLDHAM ET AL.
	Examiner	Art Unit
	THJUAN K ADDY	2614

SEARCHED

Class	Subclass	Date	Examiner
370	352	12/5/08	TKA
379	265.04	12/5/08	TKA

SEARCH NOTES

Search Notes	Date	Examiner
EAST: search terms: remote; agent; PSTN; circuit-switched; packet-switched; Internet; call; contact; center; ACD; gateway; convert; node; connection; path; link	12/5/08	TKA
EAST: michael near2 oldham.in.	12/5/08	TKA
EAST: first near path near3 (pstn or circuit-switch\$5 or (circuit near switch\$5)) and second near path near3 (pstn or circuit-switch\$5 or (circuit near switch\$5)) and conver\$6	12/5/08	TKA
EAST: 370/352 and first near path near3 (pstn or circuit-switch\$5 or (circuit near switch\$5)) and second near path near3 (pstn or circuit-switch\$5 or (circuit near switch\$5)) and conver\$6	12/5/08	TKA
EAST: first near path near3 (pstn or circuit-switch\$5 or (circuit near switch\$5)) and second near path near3 (pstn or circuit-switch\$5 or (circuit near switch\$5)) and conver\$6 and (packet-based or packet-switch\$5 or (packet near based) or (packet near switch\$5 or lan or wan or internet)) and gateway and node and analog and digital	12/5/08	TKA
See attached EAST Search History	12/5/08	TKA

INTERFERENCE SEARCH

Class	Subclass	Date	Examiner